

Questions to ask your healthcare provider about Covid-19 precautions in place for in-person appointments:

1. Are all staff and patients/visitors required to wear masks at all times?
2. Do I need to bring my own mask or will one be provided?
3. What screening will I be given when I arrive?
4. Are the staff being tested for Covid-19 on an ongoing basis?
5. Is ample PPE (personal protective equipment) available for staff?
6. What cleaning/sanitizing protocols are in place? (frequency, etc.)
7. Are visitors allowed to accompany patients to their appointments?
8. Do you limit the number of people in the waiting room or other common areas? What physical distancing practices are in place?
9. How and where do I enter and check-in?
10. Are preregistration and advance processing of any payments possible to minimize my interactions/time spent there?

